

## **National Recovery Agency Installs State-Of-The-Art Collections System**

October 28, 2004

Fairfax, VA – National Recovery Agency, Inc., an account receivable management organization specializing in debt collection for healthcare, commercial/retail, utilities, and tax/governmental claims, headquartered in Harrisburg, Pennsylvania announced together with CR Software, Inc., the leading collections solutions provider for collection agencies and corporate debt recovery departments, that it has successfully completed a turnkey installation of the CR Software Collection Resource System at its Harrisburg corporate headquarters facility.

"We reviewed many vendors, and we chose CR Software, Inc. to help us with our debt recovery efforts. We feel the collection capabilities and the completely integrated total solution approach made this our best possible option. CR Software has an incredible track record and we are excited to be on their system." said Anita Schaar the Manager of Support Services at National Recovery Agency, Inc.

"CR Software had confidently promised that they would have our collectors up and running and collecting money in under a day and on day-one of the installation process. I had some serious skepticism, but sure enough, we were up and running within hours the first day. I couldn't believe it. At that moment, I was sure that we made the right decision in choosing CR Software for our collection efforts. I was very impressed with the hard work and dedication the staff at CR Software provided to us!" Schaar stated.

Edz Sturans, President of CR Software added: "We are glad to have National Recovery Agency, Inc., on board as a partner with us. NRA came to us with a vision to create a better collections infrastructure. CR Software partnered with National Recovery Agency's "big picture" approach to deliver a state of the art solution. We look forward to helping National Recovery Agency achieve their aggressive growth goals as they continue to deliver solid, measurable results to their clients."

### **About National Recovery, Inc.**

Formed in 1976, National Recovery Agency, Inc. ("NRA") is a fully bonded collection agency. NRA's current clients include entities from the healthcare, commercial, retail, utility, and governmental sectors. NRA is a member of the American Collectors Association and participates as a vendor in the American Association of Healthcare Administrators, Keystone Patient Account Management Association, and Healthcare Financial Managers Association.

### **About CR Software, Inc.**

Founded by collections people for collections people in 1984, CR Software has been setting the standard ever since for collections industry software systems. CR Software is a wholly owned subsidiary of Marlin Integrated Capital Holding Corporation. Marlin is privately held. Other subsidiaries include InoVision, Inc., Marlin, Inc., MEDCLR, Inc., and Black Tip II, Inc. CR Software deploys, executes, and supports hundreds of installations every year. CR Software, Inc. corporate headquarters can be reached at (800) 222-1722, by e-mail, [kristine.sturans@crsoftwareinc.com](mailto:kristine.sturans@crsoftwareinc.com) or via the World Wide Web at [www.crsoftwareinc.com](http://www.crsoftwareinc.com).