

NRA Launches New Consumer Website

[Press Release](#) – February 14, 2011

HARRISBURG, Pa. – National Recovery Agency (“NRA”), a leader in providing accounts receivable management services, announced today that it has launched its new consumer help website, www.nationalrecovery.com.

Through the new website, consumers can:

- Communicate with NRA, 24 hours a day, 7 days a week, 365 days a year
- They are provided with multiple payment options
- The website provides information on what a consumer should do if contacted by NRA
- They have the option of communicating via email or opt to have a representative call them with just the click of a button.

"Consumers are looking for a way to communicate better with our staff," said Steve Kusic, President & Chief Executive Officer. "Today, more and more consumers are using the Internet to communicate and make payments. With the launch of www.nationalrecovery.com, consumers searching the Internet for NRA will quickly find the tools they need to communicate with us." They will also find the resources needed to assist them if they are a victim of Identity Theft and how to obtain credit report information.

About National Recovery Agency

NRA is a nationwide collection agency, providing specialized debt management and Business Processing Outsourcing (BPO) solutions. Since its inception in 2005, NRA has relied on the highest standards in staffing and technology in order to offer the most innovative and comprehensive solutions for its clients. NRA empowers more than 200 talented employees

across its three call centers with advanced technology, data management tools, and leading edge business practices to exceed the expectations of its clients.

NRA distinguishes itself based on its Centers of Excellence for Compliance, Training, and Technology. The company has achieved the Professional Practices Management System (PPMS) certification from the Association of Credit and Collections Professionals (ACA International). Additionally, the company is a SSAE 16, formerly SAS70 (Type II) certified service organization and is PCI-DSS Compliant.